

CS Funeral Service Arranger Certificate

The Funeral Service Arranger Certificate program provides a comprehensive examination of communication skills, emphasizing the multifaceted role of the funeral director as a facilitator, counselor, and caregiver. It encompasses a range of vital topics, including the application of specific communication and counseling techniques within the context of funeral service practice, the understanding of both normal and abnormal grief reactions, addressing issues related to children and death, crisis intervention counseling, and strategies for managing stress and preventing burnout.

In addition to the communication and counseling components, this program introduces students to the intricate legal landscape underpinning the funeral industry. It covers an array of essential topics, such as the sources of law, the legal status of a deceased human body, responsibilities concerning burial, rights pertaining to funeral arrangements and final disposition, liability associated with funeral expenses, considerations regarding torts involving the deceased and funeral directors, as well as discussions on wills, estates, probate, cemeteries, crematories, and state and federal laws and regulations. An emphasis is also placed on the exploration of personal and professional ethics that guide decision-making and actions related to the dignified treatment of the deceased.

Furthermore, the Funeral Service Arranger Certificate program delves into the realm of merchandising within the context of the funeral service profession. It covers the construction and features of caskets, outer burial containers, and other funeral-related products, and offers a comprehensive examination of pricing strategies, display techniques, presentation methods, and the effective management of funeral merchandise.

Career Opportunities

Funeral Service Attendant, Removal Technician, Cemetery Counselor, Funeral Service Arranger, Funeral Director, Funeral Service Supervisor, Funeral Service Manager, and Cemetery Manager.

Program Learning Outcomes

Students completing this program will be able to:

1. Analyze and apply statutory laws and judicial decisions relevant to the funeral service profession. Comprehend the principles of torts, criminal law, and contract law as they pertain to the field of funeral service. Analyze and understand pertinent facts, issues, laws, and legal reasoning in the context of funeral service practices. Exhibit ethical, moral, and legal behavior in all aspects concerning the disposition of human remains. Understand

the role of a counselor within the funeral home setting. Develop a comprehensive funeral service merchandising plan, encompassing merchandise selection and pricing strategies. Describe the features and components of funeral merchandise to client families.

Complete the following Courses:

Units

FSE. 220	Funeral Service Law and Ethics	3 units
FSE. 230	Merchandising in the Funeral Service Industry	3 units
FSE. 270	Funeral Service Counseling	3 units

